SB272 - Enterprise Systems Catalog as of 5/6/2025

Vendor	Product	Purpose	Description of Categories/Types of Data	Primary Custodian	Freq of Collection	Freq of Update
3CX	3CX	Phone/ Voicemail / Unified Messaging	Phone/ Voicemail / Unified Messaging	Telecommunications	Daily	Daily
Amilia	SmartRec	Recreation class enrollment and tracking	Online class registration and payments.	Community Services	Daily	Daily
AssetWorks	FleetFocus FA	Fleet management	Vehicle maintenance data	Public Works	Daily	Daily
Avenu Insights & Analytics	RevQ	Financials Collections	Financials Collections data	Finance	Daily	Daily
Avolve	ProjectDox	Electronic Plan Review	Plans, reports, and supporting data for development cases	Development Services	Daily	Daily
ContractSafe LLC	ContractSafe	Contracts Management	Vendor Contracts	City Clerk	Daily	Daily
Esri	ArcGIS Enterprise	Geographic Information Systems (GIS)	Land records including addresses, streets, and owner information; aerial photography; other departmental-specific GIS assets for Public Works, Utilities, Planning, Engineering, Fire, and Police.	GIS	Daily	Daily
Granicus	Report It!	Civic engagement mobile app and website	Citizen reporting of graffiti, potholes, and other complaints.	Information Systems	Daily	Daily
Hyland	OnBase	Electronic Plan Review	Plans, reports, and supporting data for development cases	Development Services	Daily	Daily
InTime	InTime	Workforce management	Timekeeping, scheduling	Police, Public Works	Daily	Daily
LaserFiche	LaserFiche	Enterprise Content Management	Document scanning, storage, management, and retrieval	City Clerk	Daily	Daily
Microsoft	Exchange	Enterprise email system	Email communication	Information Systems	Daily	Daily
Microsoft	Microsoft 365	Productivity Software	Windows and Office Licensing	Information Systems	Daily	Daily
NeoGov	Applicant Tracking	Online applicant system	Applicant and Job information	Human Resources	Daily	Daily
Oracle	Customer Care and Billing	Utility Billing system	Water, wastewater, trash, and recycling billing data	Finance	Daily	Daily

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Questys	Questys	Enterprise Content Management	Document scanning, storage, management, and retrieval.	City Clerk	Daily	Daily
SafeCities	Schedule Express	Workforce management	Timekeeping, scheduling	Dispatch	Daily	Daily
SwiftComply	Backflow Management	Backflow compliance management	Backflow customers	Utilities	Daily	Daily
Trimble	Cityworks	Asset management system; Permits, Licensing, and Land case tracking	Public Works/Utilities assets, service requests, workorders, inspections, inventory; Permitting, Code Compliance, Planning, Engineering, and Fire Department cases	Information Systems	Daily	Daily
Universal Kronos Group (UKG)	Workforce Telestaff	Workforce management	Timekeeping, scheduling	Fire	Daily	Daily
Workday	Workday	Enterprise Resource Planning	HRMS, Payroll, Financials	Human Resources, Finance, Information Systems	Daily	Daily
Zasio	Versatile Professional	Physical records management	Physical records tracking and management	City Clerk	Daily	Daily